

Service at all Ford and Lincoln Dealers in the U.S. and Canada



100% Backed by Ford Motor Company

- The only Extended Service Plan backed by Ford Motor Company



Limit Out-of-Pocket Expenses

On covered repairs, you pay only the applicable deductible



Genuine Ford Parts and Service

Repairs are made with genuine Ford parts by factory-trained and certified technicians



24-Hour Roadside Assistance

Includes tire change, lockout, out-of-fuel, battery jump-start and towing assistance of up to \$100 per occurrence. Travel Expense Reimbursement (up to \$500 and three days per occurrence) and Destination Assistance (up to \$75) - For 24-hour roadside assistance, call 1-800-241-3673 toll-free



Rental Vehicle Benefits

 Provides coverage for up to 10 days of rental for a covered repair



Coverage Is 100% Transferable

Ford ESP is transferable and may increase the resale value if you sell your vehicle



Interest-Free Payment Option

Finance your coverage in monthly installments with no interest or fees; everyone qualifies

This brochure is intended to provide general information about Ford ESP. Prices and plans are subject to change without notice. Plan availability, benefits, coverage and provider may vary by state See your dealer for details.

In Florida, Ford ESP on Ford, Lincoln and Mercury vehicles is a Service Contract from Ford Motor Company (License #12118). Ford ESP on competitive-make vehicles is a Service Contract from The American Road Insurance Company, Dearborn, MI 48126 (Certificate of Authority #09079).

In Texas, Ford ESP is a Service Contract from Ford Motor Service Company (License #SCP-165).

14ESP-ECBRCH-F

64172_257b

October 2013 Printed in U.S.A

0 R D EXTRACARE EXTENDED SERVICE PLANS



ExtraCARE is high-tech service plan coverage to protect you from unexpected vehicle repair costs.



Extended Service Plan

113 Major Components Covered For New and Used Vehicles

ExtraCARE Is Maior Service Plan **Protection Offered by Ford Motor Company**



It covers the parts and labor to repair 113 key components in 10 major vehicle systems – engine, transmission, steering, brakes, front suspension, electrical and more - for up to 7 years or 125,000 miles.

Failure of covered components due to defects in materials and workmanship and normal wear and tear are included. With Ford ESP ExtraCARE, it's covered.

Why Ford Extended Service Plan (ESP) ExtraCARE Is a Great Value ...

The price for parts and labor to repair many major components can be significant. One repair bill can easily exceed the price of your Ford ESP coverage. It's clear that this coverage can quickly pay for itself!



Estimated expenses for a variety of repairs are listed above and should only be used as an example. Actual costs will vary by vehicle, repair and dealer location.

Scovered Components ExtraCARE

FRONT-WHEEL-DRIVE AXLE

Hubs. Automatic

(Four-Wheel Drive)

Front Locking



All Internally

and Intake) Lubricated Parts Cvlinder Block • Oil Pan Cylinder Heads • Oil Pump Radiator and Diesel Fuel Injectors Radiator Fan Diesel Injector Lines Diesel Injector Pump Radiator Fan Clutch or Motor • Diesel Lift Pump Seals and Gaskets Engine Mounts • Thermostat Flywheel Thermostat Housing Flywheel Ring Gear Timing Chain Cover Fuel Tank and • Timing Chain (Gears Metal Lines or Belt) · Gas Fuel Injectors • Turbocharger/ Gas Injector Lines Supercharger Unit Harmonic Balancer (Factory-Installed) and Bolt Valve Covers Manifold Water Pump and Bolts

Manifold (Exhaust

Ce

All Internally Transmission Case ubricated Parts Transmission Module Governor Assembly (External) Seals and Gaskets Transmission Mounts Torque Converter Transmission Vacuum Module Transfer Case (Including All Internal Parts)

TRANSMISSION

REAR-WHEEL-D

 Axle Shafts 	 Drives
 Bearings (Front 	 Retain
and Rear)	 Seals a
Drive Axle Housing and Front Axle Housing for 4x4 (Including All	 Univer and Co Velocit
Internal Parts)	

RIVE AXLE	
 Driveshaft Retainers 	
Seals and Gaskets	
 Universal and Constant 	
Velocity Joints	

 Final Drive Housing and Rear Axle Housing for AWD (Including All Internal Parts) 	 Locking Rings (Four-Wheel Drive) Seals and Gaskets Universal and Constant Velocity Joints
STEERING • Column Lock	• Pulley Assembly
(Tilt Wheel) • Control Valve • Cooler and Metal Lines • Idler Arm • Power Steering Pump/ Electric Power Steering Actuator	 Seals and Gaskets Steering Gear Housing, Manual and Power (Including All Internal Parts) Underbody Linkages and Couplings
BRAKES	
• Anti-Lock Brake	Metal Lines

· Axle Shafts

and Rear)

Bearings (Front

BRAKES	
 Anti-Lock Brake	 Metal Lines
Module and Sensor Backing Plates Brake Booster (Power) Calipers Combination Valve ETA Pump Hose	and Fittings Parking Brake
Assembly Master Cylinder	Linkage and Cables Retainers and Clips Self-Adjusters Shaft (Brake Pedal) Springs Wheel Cylinders

FRONT SUSPENSI	ON
 Ball Joints (Upper and Lower) Control Arms (Upper and Lower) Control Arm Shafts and Bushings Kingpins and Bushings 	 Linkage and Bushings MacPherson Struts Spindle and Spindle Supports Stabilizer Bar Tie Rods

ELECTRICAL
Alternator Electronic Igniti Module Fuel Pump Heated Backgla (Electrical Only Not Glass Dama or Breakage) Ignition Switch

 Starter Motor Starter Motor Solenoid onic Ignition Switches (Manually Operated Electrical) d Backglass Voltage Regulator rical Only -• Wiper Motors lass Damage Wiring Harnesses (Excluding Spark Plug Wires) Radiator Fan Relay Speedometer/Odometer (Electrical and

	AIR CONDITIONIN AND HEATING	G
Soat	A/C Accumulator A/C Clutch A/C Clutch Bearings A/C Compressor A/C Compressor A/C Compressor Clutch Switch A/C Compressor Head A/C Compressor Seals	 A/C Condenser Automatic Temperature Control Evaporator Field Coil Heater Blower Motor Heater Core Assembly Pulley

Mechanical)

RICAL

HIGH-TECH Adaptive Cruise Control Air Suspension (Selected Electronic Components) Instrument Cluster. Electronic (Excluding Dash Pad. Clock. Audio and Visual Equipment) Kevless Entry System (Excluding Door Handles)

and Retainer Clips (Excluding Door Handles) Power Seat Motors Power Window Motors/Regulators SecuriCode Kevless Entry Speed Control

 Power Antenna Power Door Locks

100.000 125,000 USED PLAN TIME AND MILEAGE OPTIONS Coverage lengths range from 12 months/12,000 miles to

Ford ESP Coverage Options

3 Years

Miles

36.000

48.000

60.000

75,000

A variety of time/mileage options and deductibles are available:

4 Years

NEW PLAN TIME AND MILEAGE OPTIONS (Available within New Vehicle Limited Warranty)

5

Years

6

Years

7 Years

60 months/75.000 miles for 2003 and newer vehicles. Ask your dealer for specific plan availability.

DEDUCTIBLE OPTIONS							
	STANDARD	OPTIONAL					
New Ford and Competitive-Make Vehicle Plans	\$100	\$0, \$50, \$200, Disappearing					
Used Ford and Competitive-Make Vehicle Plans	\$100	\$50, \$200, Disappearing					

For New Plans:

• Coverage begins with the original in-service date (New Vehicle Limited Warranty start date) and zero miles. Coverage expires upon reaching your selected time, mileage or hours, whichever occurs first.

For Used Plans:

- · Coverage for Ford, Lincoln and Mercury vehicles beyond the New Vehicle Limited Warranty and all competitive-make vehicles begins at the signature date and current mileage and expires upon reaching your selected time or mileage, whichever occurs first,
- Eligible Ford, Lincoln and Mercury vehicles that have New Vehicle Limited Warranty remaining at the time of purchase – coverage begins at the signature date and current mileage/hours. Coverage ends at the earlier of the number of months purchased or the number of miles/hours purchased from the expiration of the New Vehicle Limited Warranty.

For Cab & Chassis Vehicles:

- A variety of unique time/mileage options and deductibles are available within 5 years and 100,000 miles of the original in-service date. See your dealer for details.
- · Coverage begins with the original in-service date (New Vehicle Limited Warranty start date) and zero miles. Coverage expires upon reaching your selected time, mileage or hours, whichever occurs first.

ortain	roctrictions	and	exclusions a	nnhy	Coo 1	OUR	doolor	for	dotaila	or	rofor to	VOUR	nlan	provicione	
enann	restrictions	anu	exclusions a	DDIV.	Seev	vour	uealer	IUI	uelans.			vour	uldi i	DI UVISIULIS.	